



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Florence P. Haseltine Art Unit : 3625
Serial No. : 09/727,593 Examiner : Robert E. Rhode, Jr.
Filed : December 4, 2000
Title : PROVIDING ELECTRONIC ACCESS TO CONSUMER-CUSTOMIZED
NONVERBAL INFORMATION REGARDING PRODUCTS AND SERVICES

MAIL STOP AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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SEP 2 , 2004

GROUP 3600

AMENDMENT IN REPLY TO ACTION OF APRIL 29, 2004

Please amend the above-identified application as follows:

*Please refer amendment
to phone 7
11/2/04*